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ALL CORRESPONDENCE TO BE ADDRESSED TO THE MUNICIPAL MANAGER

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Reference: 10/1/1

PRESS RELEASE

FOR IMMEDIATE RELEASE

16 July 2019

The municipality takes note of the assertions made by the Democratic Alliance in their press release dated the 12th July 2019.

The Municipality denies that the Mayor Cllr Masilo Paya instructed officials not to come to work. We would like to put on record that at no stage were the municipal services disrupted on the said days as they were normal working days. Those employees who were not present were on leave as per arrangements with their respective departmental heads and in line with the leave policy of the municipality. We are not aware of residents being turned away in the two days as alleged in the press release. We call on any resident who was turned away or could not access municipal services to use the available channels of complaint management and report the matter for investigation. The current available channels to be used are: the Presidential and premier hotlines, our suggestion books available in all our service points or they can alternatively visit the Municipal Manager's office to lodge a complaint.

The municipal administration has developed policies to guide its interaction with employees. These policies have been developed in line with applicable legislative framework governing local government. Furthermore, Schedule 1 and 2 of the Municipal systems Act as referenced to in the press release provides a code of acceptable conduct to be observed by both Councillors and Employees. All Councillors and Employees are thus obliged to subscribe to the letter and spirit as outlined in the codes. Accordingly, section 51 of the Act as quoted for in the press release does not in any way relates to the regulation on how should the Mayor interacts with municipal staff.

For enquiries please contact the Communications Officer Ms. Morongwa Pholoba on 0714451892 or via email at pholoba@gahoo.com